



Costa Rica Capabilities

Category: Central America

Revised: July 2010

CONTACT PERSON:

Rodrigo Elias – Country Manager

BUSINESS NAME AND ADDRESS:

**Hilos A&E De Costa Rica, S.A.
Apartado Postal 20-3006
Zona Franca Metropolitana
Del Cenada 300 Mts. Al Este
Barreal de Heredia
Heredia, Costa Rica**

**Telephone Number: 011-506-2509-2200
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E-mail: rodrigo.elias@amefird.co.cr**

GEOGRAPHIC LOCATIONS:

A&E has a manufacturing facility / distribution center located in Zona Franca Metropolitana del Barreal de Heredia, Heredia, Costa Rica which is 5 miles east of the San Jose airport (Capital city of Costa Rica).

REGIONS OR AREA SERVICED BY DISTRIBUTION CENTER:

The Costa Rica dyeing and finishing plant can service all of Central and South America.

IN-COUNTRY SALES ORGANIZATION:

Roger Consuegra – General Manager Latin America
Rodrigo Elias- Country Manager Costa Rica
Gabriela Madrigal – Sales Secretary & Customer Service Associate
Marcos Rodriguez – GSCO Team Leader for Central America & Colombia
Marianela Castro – Customer Service Associate
Miriam Díaz – Customer Service Associate

TECHNICAL SERVICE SUPPORT:

The Technical Service Representative is Carlos Espinoza. He covers all of Central America, South America and the Caribbean basin.

PRODUCTS AVAILABLE:

COMMON ITEMS SERVICED OUT OF COSTA RICA

Excell [®]	T-21, T-27, T40, T-60, T-80, T-105, T-120, T-180, T-350
Bravo [®]	T-21, T-27, T45, T-60, T-90*
Perma Core [®]	T-18, T-21, T-24, T-30, T-40, T-50, T-60, T-80, T-105, T-120
D-Core [®]	T-24, T-35, T-40, T-60, T-80, T-105, T-120
Wildcat Plus [®]	T-18, T-24, T-35, T-70
Best Stretch [®]	T-24, T-30
Anecot – Soft [®]	T-30, T-40, T-45, T-60, T-90, T-180
Anefil Nylon BT [®]	T-30, T-45, T-90, T-105, T-135, T-210, T-270
Magic [®]	T-27, T-50, T-90, T-120
Signature [®]	No. 40

* Bravo does not qualify as CAFTA sewing thread.

FROM THE U.S.

The complete line of finished products manufactured in the U.S. can be inventoried in Costa Rica.

FROM WITHIN COSTA RICA

Manufacturing of the complete line of products under A&E labels. We can also supply spun polyester dyed and finished using yarn from our spinning facility in China. This product, brand named BRAVO is competitively priced which, in many cases offsets the duty issue

NOTE: ITEMS DYED AND FINISHED IN COSTA RICA – MADE OF NON-US YARN - ARE DUTIABLE AT THE DUTY RATE OF THE GARMENT.

SERVICE CAPABILITIES:

Delivery from Stock

Same or next day delivery with prior projections

Standard Stock but not currently in-stock in Costa Rica

From U.S.: 3 – 4 Weeks

From Costa Rica: 5 - 15 working days from receipt of order to date of shipment

Dye, Ship & Delivery from Color Card

From U.S.: 3 - 4 Weeks

From Costa Rica: 10 – 15 working days from receipt of order to date of shipment

Dye to Match, Ship & Delivery

From U.S.: 4 - 6 Weeks

From Costa Rica: 10 – 15 working days from receipt of order to date of shipment (after color approval)

AIR FREIGHT:

If the customer requests airfreight it takes an average of 5-7 days from the U.S. to Costa Rica with airfreight charges billed to the customer.

INVOICING:

We invoice all orders from our office in Costa Rica. Invoices can be sent to either your in-country facility or to you U.S. or Canadian office.

ORDERS:

Orders can be placed either in the U.S., Canada or directly to our office in Costa Rica. If you need to speak with an English-speaking representative all Customer Service representatives are bilingual.

PAYMENT OF INVOICES:

Please send all payments for invoices to the address that is listed below:

By Check: Hilos A&E de Costa Rica
P.O. Box 60752
Charlotte, N.C. 28260

By Wire Transfer: First Union National Bank of North Carolina
Account No. 2000000015666

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